
FAQs

Will I be able to take out a pension subscription with Cappital Pension soon?

Absolutely! We will continue to offer the current subscriptions.

Can I still conclude a contract for an SME with the Cappital Pension?

Absolutely! We will continue to offer the current 3 or 5 year contracts.

Will the terms, rates and product features of my current contract or subscription continue to apply?

Yes, contracts will change only when they expire. There will be no changes to the contract you have with us at this time. As usual, we will adjust subscriptions annually. The insurer of the 'Immediate Pension Plan' will change from Aegon Leven to a.s.r. Leven. This applies to all Aegon Cappital products. There will also be changes to some investment funds in order to keep them dividend efficient. Participants will thus still be able to recover dividend withholding tax withheld.

Does the planned merger mean that my scheme will also move to a new administration system?

No. For the time being, the administration remains with our partner TKP. We will not move to a new system until we are ready to do this.

What will change for participants?

From the date of the merger, participants will see the a.s.r. logo on all communications. And the name Aegon will eventually disappear everywhere. But the pension scheme, the customer service and the current My Environment will remain the same. Our general email address will however change. Participants will be sent a message about this in December.

I do not want my pension or pension scheme to move to a.s.r. Can I stay with Aegon?

This will not be possible. Aegon Nederland, of which Aegon Cappital is a part, will cease to exist and will be fully transferred to a.s.r. This is why we will transfer your pension scheme to a.s.r. We do everything we can to make you feel at home with a.s.r.

Will I have to provide the salary details elsewhere in the future?

No, the current employer portal will remain as it is. You will still be able to log on using your current details. However, the web address will change. You will receive a message about this in December.

Can I switch from a Cappital Pension to a Do-it Pension?

There will be no change to the option to choose another pension provider.

Do I need to issue another direct debit mandate?

The accountholder of our bank account number will change to ASR Premiepensioeninstelling N.V. If you have opted for a direct debit and if something changes, you will be informed personally.

Will the name of the bank accountholder change?

Yes. This will become ASR Premiepensioeninstelling N.V. from the date of the merger, but the bank account number will remain the same. If you transfer the pension contributions for your employees each month, please make sure you use the correct name. We will send you more information about this shortly, so that you know when the new name should be used.

Will the CoC number also change after the merger?

Yes, the new CoC (Kvk) number will be 52429687.

More information

If you have any more questions, please don't hesitate to send an email to service@aegoncappital.nl or call us on +31 70 344 45 08.